



Minutes of the LOLA (Europe) meeting 8/9 of February 2009 – Stockholm

Attendance:

ACTION

Peter Ryder (Socitm) - Chair
Torbjörn Larsson (KommlITS)
Christian Bonfré (KommlITS)
Arend van Beek (VIAG)
Antoinette van Leeuwen (VIAG)
Louis Massage (V-ICT-OR)
Hedwig Daineffe (V-ICT-OR)

Sunday 8th February

1. Minutes from meeting on 28/29 September 2008 - Agreed.

2. Matters Arising – covered by following agenda

3. Member Updates

3.1 Viag

Steady progress has been made and there is one vacancy on the Viag board. Arend has been formally elected as President for the next three years. The last Viag congress (conference) was very successful with delegate numbers increasing. This was put down to better marketing, personal contact and a clear congress theme. A promotional CD was put on the web site and sent out to potential delegates – this was also seen as a great success and contributing to attendance.

Work that Viag are doing with the Government was outlined. It includes setting up a think tank to decide on suitable subjects then setting up meetings to produce outcomes. Vendors are included who provide facilities and produce the documentation.

3.2 V-ICT-OR

Eddy has been elected as President and there are five board members.

V-ICT-OR is trying to make all its work project based and receive income from it. A large project is the ongoing work on the production of details of all products and services provided by Authorities and Social Services in a form that can be used by anyone on their web sites.

The knowledge base project which has attracted large European funding is ongoing.

3.3 Socitm

The current situation re. the next president was explained and subject to ratification it will be Steve Palmer and not Steve Hopson.

The past year has seen the continuing move to put Socitm on a firmer footing which is being achieved. In order to do this some activities have had to take a lesser priority and resources have therefore not been available to progress the LOLA work.

On the social exclusion agenda Socitm are still waiting for further details, meetings and information so no real progress has been made. However it is hoped to be able to publish information on the Aspire product (competency profiles) soon.

Socitm

Socitm

3.4 KommlITS

There is now stability on the board who all attended GMIS in Atlantic city followed by a short study tour.

KommlITS are different to Belgium in that they are not a project based organisation but they also as a country are not very good at attracting EU funding. It was felt that it would be a good idea to join with another country (like Belgium) in order to determine suitable projects and have a better chance of being successful in bidding.

4. Website 5. Community - These two items were taken together

4.1 A long discussion took place about the current web site and how best to use facilities within the site i.e. discussion boards and how we may use LinkedIn and/or Facebook. It was agreed that the expectation had been too high and the delivery too low and that now changes had to be made.

4.2 It was agreed that V-ICT-OR would review the current site put up some proposals for any changes and to drop pages that were not used.

V-ICT-OR

4.3 It was agreed that the site would be updated monthly and all societies would send details of "up to date news".

ALL

4.3 It was agreed that appropriate other publications, case studies, papers etc. should still be sent.

ALL

4.4. It was agreed that suitable links to other websites and RSS feeds should be on submitted to be put on the site.

ALL

4.5 It was agreed that the LOLA group on LinkedIn should be used as the discussion board.

ALL

6. EU Projects

6.1 Competency Profiles

The work being carried out between the Netherlands and Belgium is still on track and a document detailing relevant competencies will be available in May.

V-ICT-OR
and VIAG

It was felt that it would have been useful if details of Socitm's Aspire product could have been available or presented at the meeting.

It was agreed that if necessary suitable external funding should be looked at in order to ensure that any findings are also published in English.

As Socitm09 is designated as the international conference LOLA members felt that these findings should be launched at Socitm09 plus a progress report of the take up in the UK of the Socitm Aspire product.

Socitm

6.2 Social injustice/exclusion

Socitm

On hold pending information from Socitm

7 Future LOLA Meetings 8. EU Meetings - These two items were taken together

7.1 It was agreed that LOLA should still hold separate meetings (up to three per year) and not to include them in conferences as this has proved unworkable.

7.2. It was agreed that the next meeting should be on the 29th – 30th June (or 28th – 29th depending on individual commitments) at Glasgow as previously agreed.

Socitm

7.3 It was agreed to cancel the provisional September meeting.

7.4 It was firmly stressed that LOLA should carry on at least until September 2010 as agreed by all societies and written in the Concordat.

7.5 It was confirmed that there will be a LOLA meeting at Socitm09 to include our non European members

7.6 It was asked if an International session could be put on during Socitm09

Socitm

9. Future LOLA international meetings

- 11 - 13 October 2009 Edinburgh UK.
- 13 - 16 June 2010 Fallsview Casino resort, Niagara Falls, Canada
- 2011 Sweden

10. International Conference Dates

- KommITS 4th – 8th May 2009 (including international days)
- V-ICT-OR 12th – 15th May 2009 (including international days)
- GMIS 23rd – 27th 2009 August Newport Rhode Island
- Socitm 10th – 14th October 2009 Edinburgh (including international days)
- ALGIM 22nd to 25th November 2009 Wairakei

11. Set the goals for 2009

11.1 In the light of progress the goals for 2009 as agreed at the last meeting were amended as follows:

- To review the website and circulate proposals
- Add society news to the site monthly
- To look for a suitable LOLA collaboration project
- Finish the joint competency project and present at Socitm09

- Use LinkedIn as the LOLA discussion board
- Investigate the feasibility of a LOLA conference
- Continue to find vendors as sponsors of LOLA meetings

V-ICT-OR
ALL
V-ICT-OR
V-ICT-OR
and VIAG
ALL
VIAG
ALL

12. Consider applications to join

Contact has been made with KIT@ the equivalent society in Denmark. They will be invited to join LOLA as per detailed in the concordat.

KommITS

13. Consider any resignations - None

14. Date/Venue of next Meeting

29th – 30th June (or 28th – 29th depending on individual commitments) at Glasgow. Socitm to confirm by the end of February

All
Socitm

15. Any other Business - None

Monday 9th February - Vist to Apple

A meeting was held at the Apple offices where discussions took place around the role of government the relationships with the local authorities and progress being made in delivering services (including joining up services).

A presentation was given on Apple in schools in some municipalities in Sweden and the model and philosophy that had been adopted. It outlined the project to “loan” each child a laptop for three years and the benefits this had. It covered areas of concern around security, back ups and possible theft. The model they showed indicated that the total costs were considerably less than a traditional “computer suite” with the inherent support costs required.

Apple offered to send an expert who has relevant responsibility and seniority and has been involved with many governments and the Eu to speak at Socitm09 as part of the international program.

Apple will be given contact details for each society.

KommITS